Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

TennCare Conti	ractual Requireme	ents and TCA 56-3	2-226(b)			
		For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
AMERIGROUP Tennessee, Inc.						
AMERIGROUI	P Tennessee, Inc	c.		ln	cluding TLC (Operations
AMERIGROUI Middle & West	P Tennessee, Ind	11/30/2007	95%	In 99.9%	cluding TLC (Operations

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: **AMERIGROUP Subcontractor Block Vision Block Vision** 4/30/2007 Middle Vision Only 100% 100.0% **YES** Middle Vision Only 5/31/2007 100% 100.0% **YES** Middle Vision Only 6/30/2007 100% 100.0% YES Middle Vision Only 7/31/2007 100% 100.0% **YES** Middle Vision Only 8/31/2007 100% 100.0% YES Middle Vision Only 9/30/2007 100% 100.0% **YES** Middle Vision Only 10/30/2007 100% 100.0% YES Middle Vision Only 11/30/2007 100% 100.0% **YES** Middle Vision Only 12/31/2007 99% 99.6% **YES**

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Claim Types Region 30 Day 60 Day Compliance? Comment: **AMERIGROUP Tennessee, Inc. Middle Only** Middle 100.0% 4/30/2007 100% **YES** 100.0% Middle ΑII 5/31/2007 99% **YES** Middle ΑII 6/30/2007 97% 99.9% **YES** Middle ΑII 7/31/2007 100% 99.9% **YES** Middle ΑII 8/31/2007 99% 99.9% YES ΑII Middle 9/30/2007 98% 99.8% **YES** ΑII 10/30/2007 99% 99.9% Middle **YES** ΑII Middle 11/30/2007 95% 99.9% **YES** Middle ΑII 12/31/2007 98% 99.9% **YES**

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: **AMERIGROUP Tennessee, Inc. Middle Only** Without Vision Middle 4/30/2007 100% 100.0% YES Middle Without Vision 5/31/2007 100.0% 99% **YES** Middle Without Vision 6/30/2007 97% 99.9% YES Middle Without Vision 7/31/2007 100% 99.9% **YES** Middle Without Vision 8/31/2007 99% 99.9% YES Middle Without Vision 9/30/2007 98% 99.8% **YES** Middle Without Vision 10/30/2007 99% 99.9% YES Middle Without Vision 11/30/2007 99.9% 95% **YES** Middle Without Vision 12/31/2007 98% 99.9% **YES**

TennCare Con	tractual Requireme	nts and TCA 56-32	2-226(b)				
Region	Claim Types	For the Month Ended	90% 30 Day	99.5% 60 Day	Compliance?	Comment:	
AMERIGROUP Tennessee, Inc. TLC - West Tennessee							
West	All	11/30/2007	96%	99.8%	YES		
West	All	12/31/2007	93%	100.0%	YES		

		For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	99.5% 60 Day	Compliance?	Comment:
Doral Denta	al Tennessee, Inc.					
AII	Dental	1/31/2006	100%	100.0%	YES	
AII	Dental	2/28/2006	100%	100.0%	YES	
AII	Dental	3/31/2006	100%	100.0%	YES	
AII	Dental	4/30/2006	100%	100.0%	YES	
All	Dental	5/31/2006	100%	100.0%	YES	
AII	Dental	6/30/2006	100%	100.0%	YES	
All	Dental	7/31/2006	99%	99.4%	NO	
All	Dental	8/31/2006	94%	100.0%	YES	
All	Dental	9/30/2006	93%	100.0%	YES	
All	Dental	10/31/2006	76%	100.0%	NO	
AII	Dental	11/30/2006	100%	100.0%	YES	
AII	Dental	12/31/2006	100%	100.0%	YES	
AII	Dental	1/31/2007	100%	100.0%	YES	
AII	Dental	2/28/2007	100%	100.0%	YES	
AII	Dental	3/31/2007	100%	100.0%	YES	
AII	Dental	4/30/2007	100%	100.0%	YES	
AII	Dental	5/31/2007	100%	100.0%	YES	
AII	Dental	6/30/2007	100%	100.0%	YES	
AII	Dental	7/31/2007	100%	100.0%	YES	
AII	Dental	8/31/2007	100%	100.0%	YES	
AII	Dental	9/30/2007	100%	100.0%	YES	
AII	Dental	10/30/2007	100%	100.0%	YES	
All	Dental	11/30/2007	100%	100.0%	YES	
All	Dental	12/31/2007	100%	100.0%	YES	

TennCare Contractual Requirements and TCA 56-32-226(b)							
Region	Claim Types	For the Month Ended	90% 30 Day	99.5% 60 Day	Compliance?	Comment:	
Memphis Ma	naged Care Corp	oration		TL	_C		
West	All	1/31/2006	99%	100.0%	YES		
West	All	2/28/2006	99%	100.0%	YES		
West	All	3/31/2006	98%	100.0%	YES		
West	All	4/30/2006	98%	99.9%	YES		
West	All	5/31/2006	94%	99.0%	NO		
West	All	6/30/2006	94%	99.6%	YES		
West	All	7/31/2006	97%	99.5%	YES		
West	All	8/31/2006	92%	99.6%	YES		
West	All	9/30/2006	92%	99.8%	YES		
West	All	10/31/2006	99%	99.7%	YES		
West	All	11/30/2006	99%	99.6%	YES		
West	All	12/31/2006	96%	99.5%	YES		
West	All	1/31/2007	92%	99.6%	YES		
West	All	2/28/2007	92%	99.8%	YES		
West	All	3/31/2007	95%	99.5%	YES		
West	All	4/30/2007	90%	99.8%	YES		
West	All	5/31/2007	93%	99.6%	YES		
West	All	6/30/2007	83%	90.2%	NO		
West	All	7/31/2007	92%	99.8%	YES		
West	All	8/31/2007	89%	91.2%	NO		
West	All	9/30/2007	93%	99.9%	YES		
West	All	10/30/2007	98%	100.0%	YES		

		For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment
Premier Be	havioral Systems	of Tennessee. LI	LC			
All	All	1/31/2006	100%	100.0%	YES	
All	All	2/28/2006	100%	99.9%	YES	
All	All	3/31/2006	100%	100.0%	YES	
All	All	4/30/2006	100%	100.0%	YES	
All	All	5/31/2006	100%	100.0%	YES	
All	All	6/30/2006	100%	100.0%	YES	
All	All	7/31/2006	100%	100.0%	YES	
All	All	8/31/2006	100%	100.0%	YES	
All	All	9/30/2006	100%	100.0%	YES	
All	All	10/31/2006	100%	100.0%	YES	
All	All	11/30/2006	100%	100.0%	YES	
All	All	12/31/2006	98%	100.0%	YES	
All	All	1/31/2007	99%	100.0%	YES	
All	All	2/28/2007	100%	99.8%	YES	
All	All	3/31/2007	99%	100.0%	YES	
All	All	4/30/2007	100%	100.0%	YES	
All	All	5/31/2007	100%	100.0%	YES	
All	All	6/30/2007	100%	100.0%	YES	
All	All	7/31/2007	100%	100.0%	YES	
All	All	8/31/2007	100%	100.0%	YES	
All	All	9/30/2007	100%	100.0%	YES	
All	All	10/30/2007	99%	100.0%	YES	
All	All	11/30/2007	99%	100.0%	YES	
All	All	12/31/2007	98%	100.0%	YES	

TennCare Co	ntractual Requireme	ents and TCA 56-3	2-226(b)			
		For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
Preferred H	ealth Partnership	of Tennessee, Ir	nc.			
East	All	1/31/2006	95%	99.9%	YES	
East	All	2/28/2006	97%	100.0%	YES	
East	All	3/31/2006	88%	100.0%	NO	
East	All	4/30/2006	84%	99.9%	NO	
East	All	5/31/2006	99%	100.0%	YES	
East	All	6/30/2006	100%	100.0%	YES	
East	All	7/31/2006	98%	100.0%	YES	
East	All	8/31/2006	89%	100.0%	NO	
East	All	9/30/2006	79%	99.2%	NO	
East	All	10/31/2006	91%	99.9%	YES	
East	All	11/30/2006	92%	99.8%	YES	
East	All	12/31/2006	85%	99.8%	NO	
East	All	1/31/2007	78%	99.6%	NO	
East	All	2/28/2007	86%	99.8%	NO	
East	All	3/31/2007	85%	100.0%	NO	
East	All	4/30/2007	89%	99.9%	NO	
East	All	5/31/2007	96%	99.9%	YES	
East	All	6/30/2007	97%	99.9%	YES	
East	All	7/31/2007	99%	99.9%	YES	
East	All	8/31/2007	100%	99.9%	YES	
East	All	9/30/2007	100%	99.9%	YES	
East	All	10/30/2007	100%	100.0%	YES	
East	All	11/30/2007	100%	99.9%	YES	
East	All	12/31/2007	98%	99.9%	YES	

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: Tennessee Behavioral Health, Inc. **Both Contracts** ΑII ΑII 1/31/2006 100% 100.0% YES 2/28/2006 100% 100.0% ΑII ΑII **YES** ΑII ΑII 3/31/2006 100% 100.0% YES ΑII ΑII 4/30/2006 99% 99.9% **YES** ΑII ΑII 5/31/2006 100% 99.9% **YES** ΑII ΑII 6/30/2006 100% 100.0% **YES** ΑII ΑII 7/31/2006 100% 100.0% YES ΑII ΑII 100% 8/31/2006 100.0% YES All ΑII 9/30/2006 100% 100.0% YES ΑII ΑII 10/31/2006 100% 100.0% YES ΑII ΑII 11/30/2006 100% 100.0% YES ΑII ΑII 12/31/2006 99% 100.0% **YES** ΑII ΑII 1/31/2007 99% 100.0% YES ΑII ΑII 2/28/2007 99% 100.0% YES ΑII ΑII 3/31/2007 100% 100.0% YES ΑII ΑII 4/30/2007 100% 100.0% **YES** ΑII 5/31/2007 100% 100.0% ΑII **YES** ΑII ΑII 6/30/2007 100% 100.0% YES ΑII ΑII 7/31/2007 99% 100.0% **YES** ΑII ΑII 8/31/2007 100% 100.0% **YES** ΑII ΑII 9/30/2007 100% 100.0% **YES** ΑII ΑII 10/30/2007 100% 100.0% **YES** ΑII ΑII 11/30/2007 99% 100.0% YES ΑII ΑII 12/31/2007 98% 100.0% **YES**

	•	For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
Tennessee	Behavioral Health	. Inc.				
East	All	1/31/2006	100%	100.0%	YES	
East	All	2/28/2006	100%	100.0%	YES	
East	All	3/31/2006	100%	100.0%	YES	
East	All	4/30/2006	99%	99.9%	YES	
East	All	5/31/2006	100%	99.9%	YES	
East	All	6/30/2006	100%	100.0%	YES	
East	All	7/31/2006	100%	100.0%	YES	
East	All	8/31/2006	100%	100.0%	YES	
East	All	9/30/2006	100%	100.0%	YES	
East	All	10/31/2006	100%	100.0%	YES	
East	All	11/30/2006	100%	100.0%	YES	
East	All	12/31/2006	99%	100.0%	YES	
East	All	1/31/2007	100%	100.0%	YES	
East	All	2/28/2007	99%	100.0%	YES	
East	All	3/31/2007	100%	100.0%	YES	
East	All	4/30/2007	100%	100.0%	YES	
East	All	5/31/2007	100%	100.0%	YES	
East	All	6/30/2007	100%	100.0%	YES	
East	All	7/31/2007	99%	100.0%	YES	
East	All	8/31/2007	100%	100.0%	YES	
East	All	9/30/2007	100%	100.0%	YES	
East	All	10/30/2007	100%	100.0%	YES	
East	All	11/30/2007	99%	100.0%	YES	
East	All	12/31/2007	98%	100.0%	YES	

		For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
Tennessee Be	ehavioral Health	, Inc.				
Middle & West	All	1/31/2006	99%	99.9%	YES	
Middle & West	All	2/28/2006	99%	100.0%	YES	
Middle & West	All	3/31/2006	100%	100.0%	YES	
Middle & West	All	4/30/2006	99%	100.0%	YES	
Middle & West	All	5/31/2006	100%	99.9%	YES	
Middle & West	All	6/30/2006	100%	100.0%	YES	
Middle & West	All	7/31/2006	100%	100.0%	YES	
Middle & West	All	8/31/2006	100%	100.0%	YES	
Middle & West	All	9/30/2006	100%	100.0%	YES	
Middle & West	All	10/31/2006	100%	100.0%	YES	
Middle & West	All	11/30/2006	100%	100.0%	YES	
Middle & West	All	12/31/2006	99%	100.0%	YES	
Middle & West	All	1/31/2007	99%	100.0%	YES	
Middle & West	All	2/28/2007	100%	100.0%	YES	
Middle & West	All	3/31/2007	100%	100.0%	YES	
Middle & West	All	4/30/2007	100%	100.0%	YES	
Middle & West	All	5/31/2007	100%	100.0%	YES	
Middle & West	All	6/30/2007	100%	100.0%	YES	
Middle & West	All	7/31/2007	99%	100.0%	YES	
Middle & West	All	8/31/2007	100%	100.0%	YES	
Middle & West	All	9/30/2007	100%	100.0%	YES	
Middle & West	All	10/30/2007	100%	100.0%	YES	
Middle & West	All	11/30/2007	98%	100.0%	YES	
Middle & West	All	12/31/2007	97%	100.0%	YES	

	ntractual Requireme	For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
UAHC Heal	th Plan of Tenness	see. Inc.				
West	All	1/31/2006	95%	100.0%	YES	
West	All	2/28/2006	100%	100.0%	YES	
West	All	3/31/2006	91%	100.0%	YES	
West	All	4/30/2006	100%	100.0%	YES	
West	All	5/31/2006	100%	100.0%	YES	
West	All	6/30/2006	100%	100.0%	YES	
West	All	7/31/2006	100%	100.0%	YES	
West	All	8/31/2006	100%	100.0%	YES	
West	All	9/30/2006	100%	100.0%	YES	
West	All	10/31/2006	100%	100.0%	YES	
West	All	11/30/2006	85%	100.0%	NO	
West	All	12/31/2006	76%	100.0%	NO	
West	All	1/31/2007	87%	98.7%	NO	
West	All	2/28/2007	96%	99.7%	YES	
West	All	3/31/2007	98%	99.3%	NO	
West	All	4/30/2007	98%	100.0%	YES	
West	All	5/31/2007	100%	100.0%	YES	
West	All	6/30/2007	100%	100.0%	YES	
West	All	7/31/2007	98%	100.0%	YES	
West	All	8/31/2007	100%	99.9%	YES	
West	All	9/30/2007	100%	100.0%	YES	
West	All	10/30/2007	98%	100.0%	YES	
West	All	11/30/2007	100%	100.0%	YES	
West	All	12/31/2007	100%	100.0%	YES	

	ntractual Requireme	For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:
Unison Hea	Ith Plans					
West	All	1/31/2006	100%	100.0%	YES	
West	All	2/28/2006	100%	100.0%	YES	
West	All	3/31/2006	100%	100.0%	YES	
West	All	4/30/2006	100%	98.1%	NO	
West	All	5/31/2006	100%	99.9%	YES	
West	All	6/30/2006	100%	99.7%	YES	
West	All	7/31/2006	97%	99.8%	YES	
West	All	8/31/2006	100%	99.9%	YES	
West	All	9/30/2006	98%	100.0%	YES	
West	All	10/31/2006	100%	100.0%	YES	
West	All	11/30/2006	100%	100.0%	YES	
West	All	12/31/2006	100%	99.9%	YES	
West	All	1/31/2007	99%	99.9%	YES	
West	All	2/28/2007	98%	100.0%	YES	
West	All	3/31/2007	99%	100.0%	YES	
West	All	4/30/2007	99%	99.9%	YES	
West	All	5/31/2007	98%	99.9%	YES	
West	All	6/30/2007	83%	99.7%	NO	
West	All	7/31/2007	68%	99.9%	NO	
West	All	8/31/2007	66%	99.9%	NO	
West	All	9/30/2007	66%	100.0%	NO	
West	All	10/30/2007	86%	100.0%	NO	
West	All	11/30/2007	99%	99.9%	YES	
West	All	12/31/2007	98%	99.8%	YES	

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Claim Types 30 Day 60 Day Compliance? Comment: Region **Unison Subcontract Davis Vision Davis Vision** West Vision Only 1/31/2006 100% 100.0% YES West Vision Only 2/28/2006 100% 100.0% YES 3/31/2006 100% 100.0% West Vision Only YES West Vision Only 4/30/2006 100% 100.0% YES West Vision Only 5/31/2006 100% 100.0% YES Vision Only 100% West 6/30/2006 100.0% YES West Vision Only 7/31/2006 100% 100.0% YES West Vision Only 8/31/2006 100% 100.0% YES West Vision Only 9/30/2006 100% 100.0% YES West Vision Only 10/31/2006 100% 100.0% YES West Vision Only 11/30/2006 100% 100.0% YES West Vision Only 12/31/2006 100% 100.0% YES Vision Only 1/31/2007 100% 100.0% West YES West Vision Only 2/28/2007 100% 100.0% YES West Vision Only 3/31/2007 100% 100.0% YES West Vision Only 4/30/2007 100% 100.0% YES West Vision Only 5/31/2007 100% 100.0% YES West Vision Only 6/30/2007 100% 100.0% YES Vision Only West 7/31/2007 100% 100.0% **YES** West Vision Only 8/31/2007 100% 100.0% YES West Vision Only 9/30/2007 100% 100.0% YES Vision Only 100% 100.0% West 10/30/2007 YES West Vision Only 11/30/2007 100% 100.0% YES West Vision Only 12/31/2007 100% 100.0% YES

	ntractual Requireme	For the Month	90%	99.5%		
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment
Unison Hea	ılth Plans					
West	Without Vision	1/31/2006	100%	100.0%	YES	
West	Without Vision	2/28/2006	100%	100.0%	YES	
West	Without Vision	3/31/2006	100%	100.0%	YES	
West	Without Vision	4/30/2006	100%	100.0%	YES	
West	Without Vision	5/31/2006	100%	99.9%	YES	
West	Without Vision	6/30/2006	100%	99.7%	YES	
West	Without Vision	7/31/2006	97%	99.8%	YES	
West	Without Vision	8/31/2006	100%	99.9%	YES	
West	Without Vision	9/30/2006	98%	100.0%	YES	
West	Without Vision	10/31/2006	100%	100.0%	YES	
West	Without Vision	11/30/2006	100%	100.0%	YES	
West	Without Vision	12/31/2006	100%	99.9%	YES	
West	Without Vision	1/31/2007	99%	99.9%	YES	
West	Without Vision	2/28/2007	100%	100.0%	YES	
West	Without Vision	3/31/2007	99%	100.0%	YES	
West	Without Vision	4/30/2007	100%	99.9%	YES	
West	Without Vision	5/31/2007	98%	99.9%	YES	
West	Without Vision	6/30/2007	83%	99.7%	NO	
West	Without Vision	7/31/2007	67%	99.9%	NO	
West	Without Vision	8/31/2007	66%	99.9%	NO	
West	Without Vision	9/30/2007	66%	100.0%	NO	
West	Without Vision	10/30/2007	86%	100.0%	NO	
West	Without Vision	11/30/2007	99%	99.9%	YES	
West	Without Vision	12/31/2007	98%	99.8%	YES	

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: UnitedHealthcare Plans of the River Valley, Inc. **Both Contracts** 4/30/2007 Middle & East 100% 100.0% **YES** Middle & East 5/31/2007 ΑII 100% 100.0% **YES** ΑII Middle & East 6/30/2007 99% 100.0% YES Middle & East ΑII 7/31/2007 93% 99.9% **YES** Middle & East ΑII 8/31/2007 98% 99.8% YES Middle & East ΑII 9/30/2007 99% 99.9% **YES** Middle & East ΑII 10/30/2007 99% 99.9% YES Middle & East ΑII 11/30/2007 99.9% 99% **YES**

99%

99.9%

YES

12/31/2007

Middle & East

ΑII

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: UnitedHealthcare Plans of the River Valley, Inc. **AmeriChoice** 1/31/2007 East 99% 100.0% **YES** ΑII 2/28/2007 East 99% 100.0% **YES** ΑII 3/31/2007 East 99% 100.0% **YES** East ΑII 4/30/2007 99% 100.0% **YES** East ΑII 5/31/2007 99% 100.0% YES ΑII East 6/30/2007 99% 99.9% **YES** ΑII 94% 99.9% 7/31/2007 East **YES** ΑII East 8/31/2007 98% 99.7% **YES** East ΑII 9/30/2007 97% 99.8% **YES** East ΑII 10/30/2007 99% 99.9% **YES** ΑII 11/30/2007 East 99% 99.8% YES

99%

12/31/2007

99.9%

YES

ΑII

East

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: **UnitedHealthcare Subcontractor Davis Vision Davis Vision** 1/31/2007 East Vision Only 100% 100.0% YES 2/28/2007 Vision Only 100% 100.0% East **YES** East Vision Only 3/31/2007 100% 100.0% YES East Vision Only 4/30/2007 100% 100.0% **YES** East Vision Only 5/31/2007 100% 100.0% YES East Vision Only 6/30/2007 100% 100.0% **YES** Vision Only 7/31/2007 100% 100.0% East YES Vision Only 8/31/2007 100% 100.0% East **YES** East Vision Only 9/30/2007 100% 100.0% YES East Vision Only 10/30/2007 100% 100.0% **YES** Vision Only East 11/30/2007 100% 100.0% **YES**

100%

100.0%

YES

12/31/2007

Vision Only

East

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Compliance? Claim Types 30 Day 60 Day Region Comment: UnitedHealthcare Plans of the River Valley, Inc. **AmeriChoice** East Without Vision 1/31/2006 99% 99.9% **YES** Without Vision 2/28/2006 99% 99.9% East YES 98% Without Vision 3/31/2006 99.8% East YES East Without Vision 4/30/2006 99% 99.9% YES East Without Vision 5/31/2006 99% 99.9% YES East Without Vision 6/30/2006 99% 99.9% YES Without Vision 7/31/2006 99% 100.0% East YES East Without Vision 8/31/2006 99% 99.9% YES East Without Vision 9/30/2006 99% 100.0% YES East Without Vision 10/31/2006 99% 99.9% YES East Without Vision 11/30/2006 99% 100.0% YES East Without Vision 12/31/2006 99% 99.9% YES Without Vision East 1/31/2007 99% 100.0% YES Without Vision 100.0% East 2/28/2007 99% YES East Without Vision 3/31/2007 99% 100.0% YES Without Vision 4/30/2007 99% 100.0% East YES East Without Vision 5/31/2007 99% 100.0% YES Without Vision 6/30/2007 99% 99.9% East YES East Without Vision 7/31/2007 94% 99.9% YES Without Vision 8/31/2007 98% 99.7% East YES

Without Vision

Without Vision

Without Vision

Without Vision

9/30/2007

10/30/2007

11/30/2007

12/31/2007

97%

99%

99%

99%

99.8%

99.9%

99.8%

99.9%

YES

YES

YES

YES

East

East

East

East

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Claim Types 60 Day Region 30 Day Compliance? Comment: UnitedHealthcare Plans of the River Valley, Inc. **AmeriChoice** 4/30/2007 Middle 100% 100.0% **YES** ΑII 5/31/2007 100.0% Middle 100% **YES** Middle ΑII 6/30/2007 99% 100.0% **YES** Middle ΑII 7/31/2007 93% 99.9% **YES** Middle ΑII 8/31/2007 98% 99.9% YES 99% Middle ΑII 9/30/2007 99.9% **YES** ΑII 10/30/2007 99% 99.9% Middle **YES** ΑII Middle 11/30/2007 99% 99.9% **YES** Middle ΑII 12/31/2007 99% 99.9%

YES

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: UnitedHealthcare Plans of the River Valley, Inc. **AmeriChoice** 4/30/2007 Middle Without Vision 100% 100.0% **YES** Middle Without Vision 5/31/2007 100.0% 100% **YES** Middle Without Vision 6/30/2007 99% 100.0% YES Middle Without Vision 7/31/2007 93% 99.9% **YES** Middle Without Vision 8/31/2007 98% 99.9% YES Middle Without Vision 9/30/2007 99% 99.9% **YES** Middle 10/30/2007 99% 99.9% Without Vision YES Without Vision 11/30/2007 99.9% Middle 99% YES

99%

99.9%

YES

12/31/2007

Middle

Without Vision

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: **UnitedHealthcare Subcontractor Spectera Vision Spectera Vision** Middle Vision Only 4/30/2007 100% 99.7% **YES** 5/31/2007 Middle Vision Only 100% 100.0% **YES** Middle Vision Only 6/30/2007 100% 100.0% YES Middle Vision Only 7/31/2007 99% 100.0% **YES** Middle Vision Only 8/31/2007 99% 99.9% YES Middle Vision Only 9/30/2007 100% 99.9% **YES** Middle Vision Only 10/30/2007 98% 99.8% YES

98%

96%

100.0%

99.7%

YES

YES

11/30/2007

12/31/2007

Middle

Middle

Vision Only

Vision Only

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: Volunteer State Health Plan, Inc. **BlueCare and Select** ΑII 1/31/2006 99% 100.0% YES 2/28/2006 100.0% ΑII ΑII 100% **YES** ΑII ΑII 3/31/2006 99% 100.0% YES ΑII ΑII 4/30/2006 99% 100.0% **YES** ΑII ΑII 5/31/2006 100% 100.0% **YES** ΑII ΑII 6/30/2006 100% 100.0% **YES** ΑII ΑII 7/31/2006 100% 99.9% YES ΑII ΑII 100% 8/31/2006 100.0% YES All ΑII 9/30/2006 99% 99.9% YES ΑII ΑII 10/31/2006 99% 100.0% YES ΑII ΑII 11/30/2006 96% 99.9% YES ΑII ΑII 12/31/2006 95% 100.0% **YES** ΑII 93% ΑII 1/31/2007 99.9% YES ΑII ΑII 2/28/2007 91% 99.9% YES ΑII ΑII 3/31/2007 96% 99.9% YES ΑII ΑII 4/30/2007 98% 99.9% **YES** ΑII 5/31/2007 96% 99.9% ΑII **YES** ΑII ΑII 6/30/2007 93% 99.9% YES ΑII ΑII 7/31/2007 94% 99.8% **YES** ΑII ΑII 8/31/2007 96% 99.8% YES ΑII ΑII 9/30/2007 99% 99.8% YES ΑII ΑII 10/30/2007 99% 99.9% **YES** ΑII ΑII 11/30/2007 99% 99.9% YES ΑII ΑII 12/31/2007 99% 99.8% **YES**

TennCare Contractual Requirements and TCA 56-32-226(b)							
		For the Month	90%	99.5%			
Region	Claim Types	Ended	30 Day	60 Day	Compliance?	Comment:	
Volunteer State Health Plan, Inc.				BI	ueCare		
East	All	1/31/2006	99%	100.0%	YES		
East	All	2/28/2006	99%	100.0%	YES		
East	All	3/31/2006	99%	100.0%	YES		
East	All	4/30/2006	99%	100.0%	YES		
East	All	5/31/2006	100%	100.0%	YES		
East	All	6/30/2006	100%	100.0%	YES		
East	All	7/31/2006	99%	99.9%	YES		
East	All	8/31/2006	99%	100.0%	YES		
East	All	9/30/2006	97%	99.9%	YES		
East	All	10/31/2006	99%	100.0%	YES		
East	All	11/30/2006	98%	99.9%	YES		
East	All	12/31/2006	96%	99.9%	YES		
East	All	1/31/2007	93%	99.9%	YES		
East	All	2/28/2007	93%	99.9%	YES		
East	All	3/31/2007	96%	99.9%	YES		
East	All	4/30/2007	99%	99.9%	YES		
East	All	5/31/2007	97%	99.9%	YES		
East	All	6/30/2007	95%	100.0%	YES		
East	All	7/31/2007	94%	99.9%	YES		
East	All	8/31/2007	96%	99.8%	YES		
East	All	9/30/2007	99%	99.9%	YES		
East	All	10/30/2007	99%	99.9%	YES		
East	All	11/30/2007	99%	100.0%	YES		
East	All	12/31/2007	99%	99.8%	YES		

TennCare Contractual Requirements and TCA 56-32-226(b) For the Month 90% 99.5% Ended Region Claim Types 30 Day 60 Day Compliance? Comment: Volunteer State Health Plan, Inc. **TennCare Select** ΑII 1/31/2006 99% 100.0% YES 2/28/2006 100.0% ΑII ΑII 100% **YES** ΑII ΑII 3/31/2006 100% 100.0% YES ΑII ΑII 4/30/2006 100% 100.0% **YES** ΑII ΑII 5/31/2006 100% 100.0% **YES** ΑII ΑII 6/30/2006 100% 100.0% **YES** ΑII ΑII 7/31/2006 100% 100.0% YES ΑII ΑII 100% 8/31/2006 100.0% YES All ΑII 9/30/2006 99% 99.9% YES ΑII ΑII 10/31/2006 99% 100.0% YES ΑII ΑII 11/30/2006 95% 99.9% YES ΑII ΑII 12/31/2006 95% 100.0% **YES** ΑII 93% ΑII 1/31/2007 99.9% YES ΑII ΑII 2/28/2007 89% 99.9% NO ΑII ΑII 3/31/2007 97% 99.9% YES ΑII ΑII 4/30/2007 98% 99.9% **YES** ΑII 5/31/2007 93% 99.8% ΑII **YES** ΑII ΑII 6/30/2007 89% 99.8% NO ΑII ΑII 7/31/2007 94% 99.7% **YES** ΑII ΑII 8/31/2007 95% 99.7% YES ΑII ΑII 9/30/2007 98% 99.7% YES ΑII ΑII 10/30/2007 98% 99.8% **YES** ΑII ΑII 11/30/2007 99% 99.9% YES ΑII ΑII 12/31/2007 98% 99.7% **YES**

TennCare Contractual Requirements and TCA 56-32-226(b)						
		For the Month Ended	90%	99.5%		
Region	Claim Types	Lilided	30 Day	60 Day	Compliance?	Comment:
Windsor Health Plans, Inc. VHP Community Care						itv Care
Middle	All	1/31/2006	99%	99.8%	YES	,
Middle	All	2/28/2006	100%	100.0%	YES	
Middle	All	3/31/2006	100%	99.5%	YES	
Middle	All	4/30/2006	99%	100.0%	YES	
Middle	All	5/31/2006	94%	99.5%	YES	
Middle	All	6/30/2006	94%	99.9%	YES	
Middle	All	7/31/2006	98%	100.0%	YES	
Middle	All	8/31/2006	98%	100.0%	YES	
Middle	All	9/30/2006	99%	100.0%	YES	
Middle	All	10/31/2006	99%	100.0%	YES	
Middle	All	11/30/2006	99%	99.9%	YES	
Middle	All	12/31/2006	99%	100.0%	YES	
Middle	All	1/31/2007	99%	98.7%	NO	
Middle	All	2/28/2007	100%	100.0%	YES	
Middle	All	3/31/2007	100%	99.9%	YES	
Middle	All	4/30/2007	99%	100.0%	YES	The contract with TennCare ended with dates of service 3/31/08.
Middle	All	5/31/2007	99%	97.8%		Analysis of prompt pay continued by TDCI until the end of 2007 to monitor claims run-out.
Middle	All	6/30/2007	98%	98.4%	NO	
Middle	All	7/31/2007	98%	99.0%	NO	
Middle	All	8/31/2007	100%	99.7%	YES	
Middle	All	9/30/2007	100%	98.1%	NO	
Middle	All	10/30/2007	100%	88.9%	NO	
Middle	All	11/30/2007	99%	99.0%	NO	
Middle	All	12/31/2007	100%	75.6%	NO	